

# Senior Quality Engineer

Penang

Engineering

## Job responsibilities

- Understand customer quality requirement and translate the requirement to related internal document for implementation
- Participate in PFMEA and Control Plans development and review.
- Review the outgoing quality inspection to enhance quality through providing necessary tools, templates or gauges for inspection
- Manage the RMA process to resolve defects/issues raised by the Customer
- 1st piece buy off for ECN implementation
- Drive, resolve and respond to Customer Complaints & customer feedback
- Drive internal non-conformance for root cause and corrective / preventive actions
- Recommend technical solutions for new processes and improvements, as necessary
- Conduct training to inspector / leader upon release of Inspection Plan.
- Support internal training program as subject trainer as and when needed
- Support NPI buyoff for new products, including related piece part as required
- Compiling of Certificate of Compliance (COC) as per customer requirement
- Coordinate PPAP review & submission for Automotive customer
- Review Process Validation report for Medical products
- Perform specific job responsibility as specified by customer
- Perform any other tasks as assigned by superior

## Requirements

- Degree in Electronics, Mechanical, Manufacturing Engineering, or Equivalent
- Minimum 2 Years of working experience; experience in quality engineering is an added advantage
- Conversant in PCBA processes, Box Build Assembly, PFMEA, Process Validation, SPC, Quality Audit, Control Plan
- Familiar with Quality System standards
- Good critical thinking, analytical, problem solving, and communication skills

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### Key Result Area (KRA)

- Customer complaints & customer feedback timely closure
- RMA dpm
- OQA dpm / LAR
- Customer audit

### Authorities/Decisions

- Stop Production Line and Shipment when deemed necessary
- Release Production Line Stop and Shipment Stop upon verification of actions or approval from customer
- Authorize to provide final disposition on product discrepancy based on workmanship standards, customer specification or regulatory requirement

### Contact

Please send your cover letter, resume/CV, diplomas/certificates and a current photo to:

**Ms. GH Ho**

HR Officer

ESCATEC Electronics Sdn. Bhd.

Penang, Malaysia

GH.Ho@escatec.com

+60 4 6113 228