



# Quality Assurance Engineer

Penang

Quality

## Job responsibilities

- Understand customer quality requirement and translate the requirement to related internal document for implementation.
- Participate in PFMEA and Control Plans development and review.
- Review the outgoing quality inspection to enhance quality through providing necessary tools, templates or gauges for inspection.
- Manage the RMA process to resolve defects/issues raised by the Customer.
- 1<sup>st</sup> piece buy off for ECN implementation.
- Drive, resolve and respond to Customer Complaints & customer feedback.
- Drive internal non-conformance for root cause and corrective / preventive actions.
- Recommend technical solutions for new processes and improvements, as necessary.
- Conduct training to inspector / leader upon release of Inspection Plan.
- Support internal training program as subject trainer as and when needed.
- Support NPI buyoff for new products, including related piece part as required.
- Compiling of Certificate of Compliance (COC) as per customer requirement.
- Coordinate PPAP review & submission for Automotive customer.
- Review Process Validation report for Medical products.
- Perform specific job responsibility as specified by customer.
- Perform any other tasks as assigned by superior.

## Job requirements

- Degree in Electronics, Mechanical, Manufacturing Engineering, or Equivalent.
- Minimum 2 Years of working experience; experience in quality engineering is an added advantage.
- Conversant in PCBA processes, Box Build Assembly, PFMEA, Process Validation, SPC, Quality Audit, Control Plan.
- Familiar with Quality System standards.
- Good critical thinking, analytical, problem solving, and communication skills.

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### Contact

Please send your cover letter, resume/CV, diplomas/certificates and a current photo to:

**Ms. GH Ho**

Senior HR Officer

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